

Reference Number: GCUS-3-3089

N232414710 - Safety Recall - Instrument Panel Airbag Tear Seam

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6738

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 8, 2023

Subject: N232414710 - Safety Recall

Instrument Panel Airbag Tear Seam

Models: 2022 – 2023 Chevrolet Bolt EV

To: All General Motors Dealers

General Motors is releasing Safety Recall N232414710 today. The total number of U.S. vehicles involved is approximately 317. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery August 10, 2023. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCAP. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

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Customer Letter Mailing

The customer letter mailing will begin on December 21, 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 8, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS