



JANUARY 2024
Safety Recall 23V-564 (NHTSA) / 2023-444 (TC)
Campaign Bulletin CB23-N-002A

IMPORTANT SAFETY RECALL

IGNITION COIL PACK FUSE (Customer Vehicles Only) – 23V-564 (Transport Canada 2023-444)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and revised Campaign Bulletin CB23-N-002A are being sent to inform you about Safety Recall – Ignition Coil Pack Fuse in certain Isuzu commercial vehicles.

Previously, we sent you a notice about this safety recall. This notice is to inform you that remedy parts are now available.

AFFECTED VEHICLES

- 2023 – 2024MY Isuzu N-Series Vehicles Equipped with 6.6L (L8T) Gasoline Engines

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2024MY N-Series vehicles equipped with 6.6L (L8T) gasoline engines. In the affected vehicles, an incorrectly sized wire seal was selected for the 2 externally mounted engine ignition coil pack fuse holders. This results in the potential for water intrusion into the fuse holders and eventual corrosion or failure of the fuses.

If the ignition coil pack fuses corrode or fail, one or more of the following events may occur, in each case **increasing the risk of a crash**: (1) the Check Engine Malfunction Indicator Light (MIL) may illuminate and the engine may misfire and result in reduced power output and slower than normal acceleration; (2) the vehicle may derate and limit maximum vehicle speed to 5 MPH (power steering and power brake assist will still function normally); and (3) if you shut off the engine, it may stall when you try to start it and not restart.

CORRECTION

For Customer Vehicles Only: Isuzu dealers will replace both engine ignition coil pack fuse holder assemblies with new versions. This service will be provided at **no charge**.

PARTS AVAILABILITY

Orders should be placed on “Stock Order” with American Isuzu Parts Distribution Network (AIPDN). Due to limited supply, remedy parts will be MAC coded to control allocations. Your “Stock Order” will be released automatically. It is NOT NECESSARY to upgrade orders or contact AIPDN to get your order released.

DEALER NOTIFICATION

Dealer notification will begin JANUARY 26, 2024.

OWNER NOTIFICATION

- **CANADA** owner notification will begin JANUARY 30, 2024.
- **USA** owners will be notified in two phases, in alphabetical order:
 - Phase 1 (owners of approx. 50% of affected vehicles) notification will begin JANUARY 30, 2024.
 - Phase 2 (balance of affected vehicle owners) will begin on or before MARCH 15, 2024.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Ignition Coil Pack Fuse.

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