



SEPTEMBER 2023
Safety Recall 23V-564 (NHTSA) / 2023-444 (TC)
Campaign Bulletin CB23-N-001

IMPORTANT SAFETY RECALL
IGNITION COIL PACK FUSE
(NEW DEALER INVENTORY ONLY) – 23V-564
(Transport Canada 2023-444)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and Campaign Bulletin CB23-N-001 are being sent to inform you about Safety Recall – Ignition Coil Pack Fuse in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2023 – 2024MY Isuzu N-Series Vehicles Equipped with 6.6L (L8T) Gasoline Engines

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2024MY N-Series vehicles equipped with 6.6L (L8T) gasoline engines. In the affected vehicles, an incorrectly sized wire seal was selected for the 2 externally mounted engine ignition coil pack fuse holders. This results in the potential for water intrusion into the fuse holders and eventual corrosion or failure of the fuses.

If the ignition coil pack fuses corrode or fail, one or more of the following events may occur, in each case **increasing the risk of a crash**: (1) the Check Engine Malfunction Indicator Light (MIL) may illuminate and the engine may misfire and result in reduced power output and slower than normal acceleration; (2) the vehicle may derate and limit maximum vehicle speed to 5 MPH (power steering and power brake assist will still function normally); and (3) if you shut off the engine, it may stall when you try to start it and not restart.

CORRECTION

For New Vehicle Dealer Inventory Only: Isuzu dealers will apply a silicone sealant to the rear of the existing fuse holder plug.

Note: When remedy parts for affected customer-owned and used vehicles become available, a separate campaign bulletin, which will include sample owner letters and a different service procedure, will be issued.

INTERIM OWNER NOTIFICATION

INTERIM OWNER NOTIFICATION WILL BEGIN SEPTEMBER 29, 2023.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Ignition Coil Pack Fuse.

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