

Reference Number: GCUS-3-3043

N232419341 - Safety Recall - Ignition Coil Pack Fuse

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6687

URGENT - DISTRIBUTE IMMEDIATELY

Date: October 9, 2023

Subject: N232419341 - Safety Recall

Ignition Coil Pack Fuse

Models: 2023 Chevrolet 3500/4500 Low Cab Forward

2024 Chevrolet 3500 HG/4500 HG Low Cab Forward

2024 Chevrolet 5500 HG/5500 XG Low Cab Forward

Equipped with 6.6L Gasoline Engine (RPO L8T)

To: All General Motors Medium Duty Dealers

As previously communicated on August 10, 2023, via GlobalConnect Message GCUS-3-3002, certain 2023 and 2024 model year Chevrolet Low Cab Forward in new or used vehicle inventory were placed on stop delivery. This communication is to inform dealers that the VINs previously included in Stop Delivery N232419340 have been moved to new Safety Recall N232419341.

The total number of U.S. vehicles involved is approximately 2146. Please see the attached bulletin for details. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

PRE-SHIP: An initial supply of part number 19435587 is required to complete this recall will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin and conclude on October 10, 2023. Pre-shipped parts will be charged to dealer's open parts account.

IMPORTANT: One tube of Adhesive will repair 30 vehicles. There is a VERY limited quantity of adhesive please DO NOT order this unless you have used all of the adhesive we pre-shipped and you need more. Only order 1 tube at a time and NO SHELF STOCK.

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Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 9, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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