

[REDACTED]

**Objet :** [REDACTED] LE77 Safety Recall 23V-540000

Hello [REDACTED],

As you know, Nova Bus has filed August 2<sup>nd</sup> 2023 a Safety Recall resulting from a manufacturing quality defect at our Akasol battery pack supplier.

[REDACTED] pilot unit LE77-01 and serial units LE77-02 to LE77-20 LFSe+ are impacted by said quality defect.

Please note that there is not a « No Drive Recommendation » on LE77-01;

There is an associated delivery stop for the serial LF77 units in PLB until the remedy is implemented.

The detailed information we can share with you today on this recall is the NHTSA Campaign Number 23V540000 information you can find here:

<https://www.nhtsa.gov/vehicle/2023/NOVA%252520BUS/LFS#recalls>

Please see enclosed the Defect Notice 540 Report, which is publicly available on the NHTSA website.

You will also receive a formal regulated owner notification letter in the coming month, which will be sent to all affected customers. This letter will contain details on the corrective action as well.

Nova Bus understands the inconvenience and the frustration that this situation may cause.

Thank you for your understanding and cooperation as we work through this.

If you have any question, please do not hesitate to reach us.

Regards.

**Francois Lagloire, Ing, M.Ing, PMP**

Gestionnaire de projet client | Customer Project Manager

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