



2017-2022 MY NIRO HEV AND 2018-2022 MY NIRO PHEV VEHICLES - HYDRAULIC CLUTCH ACTUATOR (HCA)
SAFETY RECALL CAMPAIGN (SC276)

Q & A - **INTERIM NOTICE**

September 26, 2023

Q1. What type of campaign is Kia conducting?

A1. *Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the hydraulic clutch actuator (HCA).*

Q2. What vehicles are affected by the recall?

A2. *All 2017-2022 MY Niro Hybrid (HEV) vehicles manufactured from November 1, 2016 through June 16, 2022 and all 2018-2022 MY Niro Plug-in Hybrid (PHEV) vehicles manufactured from September 26, 2017 through April 13, 2022.*

Q3. How many customer vehicles are affected by this recall?

A3. *Approximately 121,411 vehicles (Niro HEV: 104,907, Niro PHEV: 16,504).*

Q4. What is the concern with the Hydraulic Clutch Actuator?

A4. *The printed circuit board (PCB) in the Hydraulic Clutch Actuator (HCA) may become contaminated with fluid. A fluid-contaminated PCB may lead to an electrical short circuit, thereby increasing the risk of an engine compartment fire while driving. A fire increases the risk of injury.*

Q5. Can you describe the recall campaign and fix?

A5. *When the remedy is available, dealers will inspect the HCA and replace, if necessary. Kia will also install a new HCA fuse with one of a different capacity to mitigate the potential risk of fire caused by an electrical short circuit.*

Customers may experience illumination of the HEV warning light .

Q6. How will owners of the affected vehicles be notified?

A6. *Kia will send an interim letter notifying owners of the affected vehicles by first class mail beginning on **September 29, 2023**. The purpose of this letter is to keep owners informed of Kia's recall implementation plan. Kia will send a follow-up notice when a remedy becomes available.*

Q7. What should vehicle owners do when they receive the notification?

A7. *The interim letter is to advise owners of the status of the recall and remedy. Upon receipt of the follow-up notice, owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.*

Q8. Where were these vehicles produced?

A8. *The affected vehicles were produced at a Kia assembly plant in South Korea.*

Q9. Will this cost vehicle owners any money?

A9. No. Kia will perform the recall repair free of charge at no cost to the customer.

A10. Are there any restrictions on an owner's eligibility?

A10. No.

Q11. If a customer has an immediate question, where can they get further information?

A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at www.kia.com (Owner's Section).