



December 21, 2023

FOLLOW-UP NOTICE


ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

THIS IS A FOLLOW-UP NOTICE TO ADVISE THAT THE REMEDY IS NOW AVAILABLE.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on all 2017-2022 MY Niro Hybrid (HEV) vehicles manufactured from November 1, 2016 through June 16, 2022 and all 2018-2022 MY Niro Plug-in Hybrid (PHEV) vehicles manufactured from September 26, 2017 through April 13, 2022.

The printed circuit board (PCB) in the Hydraulic Clutch Actuator (HCA) may become contaminated with fluid. A fluid-contaminated PCB may lead to an electrical short circuit, thereby increasing the risk of an engine compartment fire while driving. A fire increases the risk of injury.

Kia dealers will inspect the HCA and replace, if necessary. Kia will also install a new HCA fuse with one of a different capacity to mitigate the potential risk of fire caused by an electrical short circuit. Customers may experience illumination of the HEV

warning light .

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of December 21, 2023.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of www.kia.com. Kia will mail notices to the affected vehicle owners beginning on **December 29, 2023**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures