

Phone: 256-356-8661 Fax: 256-356-8219 info@tiffinmotorhomes.com

IMPORTANT SAFETY RECALL

NHTSA Recall # 23V-532 Cummins NHTSA Recall # 22E-055 Cummins Recall # C2717 Tiffin Recall # TIF-132

October 3, 2023

Cummins Engine Fuel Filter Hoses on PowerGlide Chassis

Dear Tiffin Motorhome Dealer,

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 Phaeton Motorhomes that were built on PowerGlide Chassis between April 28, 2023, and July 17, 2023.

Tiffin Motorhomes was notified by Cummins, Inc of a defect that exists in certain Cummins L9 engines equipped with a remote Stage 2 fuel filter (Option Number FF90942), which includes two pressurized fuel hoses that were manufactured between November 22, 2022, and February 28, 2023. These specific engines are installed on chassis used by Tiffin Motorhomes to build certain Phaeton motorhomes.

Cummins states the remote fuel filter hoses installed on some of the subject engines may have been damaged during engine production, possibly resulting in a fuel hose becoming disconnected or leaking fuel. A fuel hose that becomes disconnected will result in an engine stall, increasing the risk of a crash. A fuel leak in the presence of an ignition source may increase the risk of a fire.

Cummins will replace the two subject fuel hoses with hoses having improved connector crimps. Cummins has released field Safety Campaign #C2717 to correct this condition. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most repairs will require approximately 2 hours to complete.

Owners may be alerted to an issue with the fuel filter hoses if they see smoke or other visible signs of a fuel leak or smell diesel fuel.

Please instruct any owners that may contact your dealership about the recall to call Cummins to arrange the repair. To help in locating a service center or any other questions that owners may have about this recall, owners may contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit their website at care.cummins.com.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Compliance Department