

# APB1 Stop Delivery / Recall Campaign - Re-programming gateway control unit

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## APB1 Stop Delivery / Recall Campaign - Re-programming gateway control unit

ID Number	APB1
Models	Cayenne (9YA/9YB)
Model Years	2024
Number of VINs Affected	2,911
VIN List	Attached
Issue Description	<p>Due to an issue with the hazard warning lights, the Gateway Control unit in the affected vehicles must be updated.</p> <p>The update will also include the VR10 software, which updates various control units on the affected vehicles.</p>
What should Dealers do?	<p><b>Please do not deliver the subject Stop Delivery vehicles until the remedy is complete.</b></p> <p>Please arrange for customer vehicles to be remedied as soon as possible.</p>
What will Porsche do?	<p>Vehicles will have the remedy performed once it is available.</p> <p><b>The remedy is available as of 8/18/23.</b></p>
TI Number	No. 123-23
Customer letter	To be posted at a later date.
Customer Reactive Statement	<p>Our first priority is the safety of anyone travelling in one of our cars - this commitment leads to a culture of relentless checks. As part of this work, a software error was identified in the 2024 Cayenne that, in certain specific circumstances, causes the Hazard Warning lamps not to activate as intended. No incidents attributed to this issue have been reported. Owners will be contacted proactively, and the issue will be remedied free of charge.</p>

## Important information

**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.**

## Required software

PIWIS Tester 4 test software version

42.100.035 (or higher)

## Campaign Exception for Punch Time Requirements for APB1 and WPJ5

PCNA will make an exception to warranty policy regarding the necessary time keeping procedures when performing the following campaigns: APB1 and WPJ5. Though warranty policy guidelines state that no technician may be punched on more than one R.O. at the same time, an exception will be made for the APB1 and WPJ5 campaigns. Due to the extensive programming time necessary, a technician may perform multiple APB1 and/or WPJ5 campaigns at one time, as long as there is a separate identifiable punch for each on the respective repair order and the total number of campaigns being performed at one time does not exceed 3 vehicles. The exception will be made so that full "active participation time" does not need to be documented for these campaigns only.

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### Attachments

1. [VIN\\_List\\_Report\\_APB1\\_2023-08-18\\_V2.xlsx](#)
2. [VIN\\_List\\_Report\\_APB1\\_2023-08-18 Stop Delivery only.xlsx](#)