

Reference Number: GCUS-3-3037

N232413120 - Safety Recall - Driver Front Airbag Inflator May Rupture

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6681

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 21, 2023

Subject: N232413120 - Safety Recall

Driver Front Airbag Inflator May Rupture

Models: 2013 Buick Verano

2013 Chevrolet Camaro

2013 Chevrolet Sonic

2013 Chevrolet Volt

To: All General Motors Dealers

General Motors is releasing Safety Recall N232413120 today. The total number of U.S. vehicles involved is approximately 768. Please see the attached bulletin for details.

Parts are currently available for the 2013 Chevrolet Camaro, Sonic and Volt (Jet Black airbag color only) vehicles. These vehicles were placed in "Open" status in IVH on September 21, 2023. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Parts are currently NOT available for the 2013 Buick Verano or remaining airbag colors for 2013 Chevrolet Camaro, Sonic and Volt. These vehicles were placed in "Incomplete – Remedy Not Available" status in IVH on July 27, 2023 and remain on stop delivery until parts are available and the repairs in this bulletin are performed. We anticipate parts availability for the 2013 Buick Verano and the remaining airbag colors in the very near future and will revise this bulletin when parts become available.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

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Customer Letter Mailing

The customer letter mailing will begin in October 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 21, 2023. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

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