

Reference Number: GCUS-3-3097

N232413121 - Safety Recall - Driver Front Airbag Inflator May Rupture

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6747

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 14, 2023

Subject: N232413121 - Safety Recall

Driver Front Airbag Inflator May Rupture

Models: 2013 Chevrolet Volt

To: All General Motors Dealers

General Motors is releasing Safety Recall N232413121 today. The total number of U.S. vehicles involved is approximately 28. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery July 27, 2023 under N232412120. The 2013 Chevrolet Volt VINs with an interior color of Urban have been moved to this safety recall N232413121. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

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sageGlobal Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 14, 2023. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

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