

REF: **23-20 MC**CODE: National
DATE: July 26, 2023

IMPORTANT STOP SALE NOTICE: STOP RETAIL SALES & DELIVERY OF 2023 NINJA® ZX™-4RR KRT EDITION

Year	Model Name	Model Code	Eligibility
2023	NINJA ZX-4RR KRT EDITION	ZX400SPFNL	Verify using VIP in K-Dealer.

Verify Stop Sale eligibility using VIP in K-Dealer. Vehicles outside this range are not affected by this Stop Sale Notice.

Subject:

Kawasaki is issuing a stop sale notice for model year 2023 NINJA ZX-4RR KRT EDITION.

On eligible units, the alternator rotor could loosen and lead to alternator malfunction.

What Dealers Must Do:

- DISCONTINUE SALES OF 2023 NINJA ZX-4RR KRT EDITION MODELS IMMEDIATELY
- CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT 2023 NINJA ZX-4RR KRT EDITION PURCHASERS

Kawasaki expects to issue repair information to dealers in mid-to-late August of 2023. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.

