



Safety Recall:	August 2023
Jayco Inc. 23V-477	
Daimler Trucks 23V-237 (FL969)	

IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle

Name
Address
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2021-2022 Entegra Accolade, Accolade XL, Jayco Seneca, Seneca Prestige Class C motorhomes built with certain 2020-2022 Freightliner S2RV chassis.

Reason for this recall

On the affected vehicles, the spline teeth in the windshield wiper arms may wear and break. This can cause the wipers to fail, reducing the driver’s visibility, and increasing the risk of crash.

Recall Remedy

A Daimler Truck North America authorized service facility will inspect the date code on the windshield wiper arms and replace the wiper arms as needed. The Recall will take approximately one half hour and will be performed free of charge.

What we need you to do

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

VIN

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at Daimler-TrucksNorthAmerica.com/contact-us/. Scroll down to “Locate a Dealer,” and select the appropriate brand. You may also confirm your vehicle’s involvement in this recall at this URL:

<https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in “Case Recall Attachments” in Jayco Partners. If you have questions about this recall please contact Warranty Campaigns Department at (800) 547-0712 or email DTNA.Warranty.Campaigns@Daimler.com you may also contact Jayco Inc. Customer Service Department at 800-283-8267.

We certainly regret this inconvenience; however, our Customers’ safety is our most important priority.

Sincerely,
 Compliance Management
 Jayco Motorized Division