



Date: July 10, 2023

Attn: All Dealership Personnel

Subject: Safety Recall T-23-03 Released

IMPORTANT SAFETY RECALL NOTICE

Stop Sale

IMPORTANT STOP SALE / STOP RIDE NOTICE!
Stop selling and riding affected vehicles immediately.

Safety Recall T-23-03

Polaris has determined that on Model Year 2020-2023 Slingshot vehicles updated with Ride Command software SLS7AB. M32304A (released April 2023), after shifting out of reverse, the rear camera image may freeze and the rear camera image may not be displayed if shifted to reverse again. A rear camera with a deactivated image can reduce the driver's rear visibility, increasing the risk of a crash and risk of serious injury.

To resolve this concern, Polaris has released an updated Ride Command software. Polaris will be pushing an Over The Air update to those vehicles with active Ride Command+ subscriptions in the coming days. Dealers have the option to inspect and update those vehicles through USB prior to the OTA (Over The Air) release, so they can be sold.

[View T-23-03 Safety Recall](#)

[View FAQ](#)

What Dealers Should Do?

As of July 07, 2023, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2020-2023 Slingshot models** affected by this **Stop Sale** until it is repaired according to the **Safety Recall**.

Polaris is reviewing a consumer completion option. Dealers are required to review their sales records and make arrangements with customers for Recall completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will be mailing a notification letter to consumers affected by this Recall. Polaris will also send an email to owners for whom Polaris has a valid email address.

Affected Units

2020–2023 All Slingshot Models

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Polaris Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

Polaris Service