

DEALER NOTIFICATION LETTER

IMPORTANT SAFETY RECALL

NHTSA #23V-461 / MV-1 Recall #R2307
TRACTION CONTROL LIGHT – INDICATION TO OPERATOR

August 2023

Dear MV-1® Dealer:

Mobility Ventures LLC has confirmed that specific model year 2015 – 2016 MV-1 vehicles fail to conform to Federal Motor Safety Standard (FMVSS) No. 126, "Electronic Stability Control Systems." Accordingly, a Safety Recall Campaign to address this issue is being initiated effective August 21, 2023.

The noncompliance involves the diagnostic algorithm activated upon starting the vehicle which incorrectly triggers the "Traction Control Off" light to illuminate in the instrument cluster rather than the "ESC (Electronic Stability Control) malfunction indicator." If the driver is unaware that the vehicle's indicator warning light is not working properly, the driver may try to override the traction control system incorrectly by manually depressing the "Traction Control Off" button, increasing the risk of collision.

As such, Mobility Ventures has developed revised software for the vehicle's Electronic Brake Control Module (EBCM) that corrects the subject condition. Revised software is now available via Google Drive with details of the procedure to download the revised EBCM software explained in the Recall Service Procedure. Please access this Google Drive site for further details: https://drive.google.com/drive/folders/1B3WA_i4C4ETCWnDtUH2upoQpZ6RIYbli?usp=drive_link.

Owners will be notified by mail about the Recall beginning August 28, 2023. Owners will be instructed to contact you to arrange for an appointment to have the revised EBCM software installed. There is no cost to owners for this recall service.

Enclosed you will find information about MV-1 Recall #2307 – TRACTION CONTROL LIGHT – INDICATION TO OPERATOR. Please review this information carefully.

Important: Some vehicles involved in this recall campaign may be in dealer inventory or in use as demonstrator models. If so, these vehicles must have the recall service procedure completed before retail delivery. To do otherwise is a violation of Federal Law and may subject you to substantial civil penalties.

To minimize customer confusion, your cooperation is requested. PLEASE DO NOT make unsolicited contact with owners informing them of this campaign. All vehicles involved in this campaign have been identified and owners are being individually notified to bring their vehicle in for service.

If you have any questions regarding the enclosed material or need assistance with ordering parts, please call our dealer hotline at 1-574-247-0356.

Mobility Ventures LLC

Enclosures (Owner Notification Letter, Fleet Notification Letter and Recall Service Procedure)