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<b>Sent on</b>	06	30	2023	<b>Expires on</b>	08	18	2023
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 20-23 Multi-Model Brake Master Cylinder Mounting Inspect
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DATE: June 30, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2020-2023 Multi-Model Brake Master Cylinder Mounting Inspection

On June 29, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2020-2021 Civic, 2021-2023 Passport, 2021-2022 Pilot, and 2020-2023 Ridgeline units due to potential concerns with the brake master cylinder. Some brake master cylinders may have missing or improperly torqued nuts that could lead to diminished, or a loss of braking function, potentially increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**BACKGROUND**

The hex nuts that secure the brake master cylinder to the brake booster may be missing or may not have been properly torqued to specification. Over time, the master cylinder could separate from the brake booster, causing reduced brake performance or the brake pedal going to the floor when pressed, each potentially increasing the risk of crash or injury.

**REPAIR**

Inspect the two nuts connecting the brake master cylinder to the brake booster. If either nut is loose or missing, replace the brake booster and master cylinder.

**PARTS**

Parts will be available at launch. Due to the low number of vehicles expected to need parts replacement after inspection, orders for parts will be restricted. After inspection, if you require replacement, contact your dealer analyst with the affected VIN, required PN's and dealer number.

**TOOLS**

There are no special tools needed for this recall.

**SERVICE BULLETINS**

The following Service Bulletins have posted to the Service Information System (SIS) as of June 30, 2023:

- 23-051, *Safety Recall: 2020-21 Civic Brake Master Cylinder Mounting Inspection*
- 23-052, *Safety Recall: 2020-23 Multi-Model Brake Master Cylinder Mounting Inspection*

They include inspection, repair, parts, and warranty information related to this campaign.

**CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification by the middle of August 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.