

AIRSTREAM®

428 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Interstate 24 & Interstate 19 Motorhomes

NHTSA 23V-454/Transport Canada 2023-498

Date: 9/14/2023

TO: Airstream Dealer

PROBLEM:

It has come to our attention that in certain model year 2023 & 2024 Interstate 24 & Interstate 19 motorhomes an improper 200-Amp fuse was being installed on the main cable feed that supplies power from the battery to the fuse panel via a buss bar, instead of the correct 50-Amp fuse. Because of this, if a short circuit were to occur, the main cable feed could overheat before the fuse breaks the circuit, which would increase the risk of a fire, or property damage.

RANGE OF VEHICLES INVOLVED:

2023 & 2024 Interstate 24 & Interstate 19 motorhomes built between: **February 9, 2023–June 20, 2023**
Serial Number Range: 307735-311355

Operation Code & Flat Rates:

Operation Code: TTSBR8919100

Time allowed for inspection = .50 hrs.

Time allowed for inspection and fuse replacement = 1.00 hrs.

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN ranges which will not be affected by this recall. A detailed list of the affected (105) units is available on AIRHUB.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 1 hr.

SERVICE ACTION:

Dealers will need to complete an inspection of the fuse. If a 50-amp fuse is present on the fuse block, no further action is needed. If a 200-amp fuse is present, the technician will need to replace the 200-amp fuse with a 50-amp fuse.

Please contact the **Airstream Customer Service Department** at support@airstream.com, or **877-596-6111 Ext. 7401** to order the necessary parts to complete the recall remedy. These will be sent at no charge.

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Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure

A handwritten signature in black ink that reads "Rick March". The signature is written in a cursive, slightly slanted style.

Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V-454
Transport Canada 2023-498