

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model – Sprinter & Metris Model Years 2021-2023 Replace Fuel Delivery Module	DATE: July, 2023



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	Replace Fuel Delivery Module (23V444)
2023070007	PDGKRAPUMP	
<p>This is to notify you of an Initial Recall Campaign to replace fuel delivery module on approximately 11,191 Sprinter & 8,182 Metris vehicles ranging from MY 2021-2023. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	Mercedes-Benz AG has determined that on certain Metris (447 platform) and Sprinter (907 platform) vehicles, the fuel pump impeller might not meet specifications in regards to material characteristics. As a consequence, the impeller might deform. It might therefore come into contact with the fuel pump housing, leading to a mechanical resistance. In some instances, this could lead to a shutdown of the fuel pump. As a result, the vehicle could lose propulsion, and increase the risk of a crash or injury.	
What We're Doing	MBUSA is conducting a voluntary recall. A Mercedes-Benz dealer will replace the fuel delivery module on the affected vehicles.	
Remedy	The remedy is not available at this time. An additional notification will be sent once the remedy is available.	
Vehicles Affected		
Vehicle Model Year(s)	2021-2023	
Vehicle Model	Sprinter & Metris	
Vehicle Populations		
Population	11,191 SPRINTER & 8,182 METRIS	
Dealer Inventory	33 SPRINTER & 6 METRIS	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in August, 2023	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	

