

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Launch Recall Campaign Notification Model Sprinter 907 Model Years 2021-2023 Replace Fuel Delivery Module	DATE: October, 2023



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	Replace Fuel Delivery Module
2023090004	VS3KRAPUMP	
<p>This is to notify you of a Recall Campaign Launch to replace the fuel delivery module on approximately 11,190 MY 2021-2023 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged "OPEN" in VMI and cannot be sold until the recall has been remedied.</p>		
Background		
Issue	<p>Mercedes-Benz AG, the manufacturer of Sprinter vans, has determined that on certain Sprinter (907 platform) vehicles the fuel pump impeller might not meet specifications in regards to material characteristics. As a consequence, the impeller might deform and come into contact with the fuel pump housing, leading to a mechanical resistance. In some instances, this could lead to a shutdown of the fuel pump. As a result, the vehicle could lose propulsion, which could increase the risk of a crash or injury.</p>	
What We're Doing	<p>As a precautionary measure, an authorized Mercedes-Benz dealers will check the fuel delivery module on the affected vehicles and replace it, if necessary.</p>	
Parts	<p>Parts are available and can be ordered as necessary.</p>	
Vehicles Affected		
Vehicle Model Year(s)	2021-2023	
Vehicle Model	Sprinter	
Vehicle Populations		
Population	11,190	
Dealer Inventory	0	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter to be mailed in November, 2023.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

