

V O L V O

# RECALL ALERT

**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-V23-07  
**Date:** June 29, 2023  
**Region:**  U.S.  
 CAN

**From:** Gerard Hones – Product Regulation Specialist  
**Subject:** Safety Recall RVXX2307, Loose Steering Gear Fasteners

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**Description of Defect:**

The steering gear fasteners may not be torqued to specification. Under-torqued fasteners can result in loss of clamp load, which may affect the steering and potentially cause loss of vehicle control and a crash.

There have been no reports of accidents or loss of vehicle control associated with this condition.

The steering gear fasteners will be tightened to specification

**Models/ Model Years Affected:**

Certain 2023 to 2024 Volvo VN, VHD and VAH models manufactured from May 17, 2022 through May 26, 2023.

**Vehicle Quantities:**

246 (224 US, 22 Canada)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle list will be posted on the Trucks Dealer Portal June 29, 2023.
- Owner notification letters will be released on or before August 18, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).