GREAT DANE

IMPORTANT SAFETY RECALL NHTSA Recall No. 23V-427

Date: January 05, 2023

<Customer> <Street> <City>

Attn: <Name>

This notice applies to your vehicle, VIN's: See Attached

Re: SAF – HOLLAND Tire Pilot Plus Recall

Dear <Name>:

This notice is sent to you in accordance with the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2022 and 2023 Model Great Dane Champion and Everest semi-trailers manufactured in our Kewanee IL, Wayne NE, Elysburg PA and Statesboro GA facilities, where a supplier assembled electronic regulator control unit was installed.

Trailers equipped with SAF-HOLLAND's Tire Pilot Plus (TPP) – Electronic Regulator Control Unit Assembly tire pressure regulation system may experience unintended loss of pressure of all 8 tires while traveling at speeds higher than 45 MPH, increasing the risk of a crash.

SAF-HOLLAND has developed and is ready to deploy the final remedy. You were first notified of this issue in August 2023 in the form of an interim notification letter. The steps that follow to receive and install the permanent remedy are provided in the attached SAF-HOLLAND service bulletin, XL-AA20131SB-en-US.

This updated communication is intended to:

- 1. Provide instructions about how to receive the repair kit that is the permanent remedy for this issue. Please see the attached SAF-HOLLAND service bulletin, XL-AA20131SB-en-US.
- 2. Provide a list of trailer VINs with affected TPP systems.
- 3. Let you know that SAF-HOLLAND will directly pay all appropriate costs to implement this permanent remedy.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem



associated with this recall. For more information contact Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to http://www.safercar.gov)

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

James M Brown Manager, Customer Service/Warranty

