



R23CH

IMPORTANT SAFETY RECALL
NHTSA Number: 23V-425 (School Bus)
NHTSA Number: 23V-424 (Non-School Bus)

DATE: July 28, 2023
TO: U.S. DEALERS
SUBJECT: R23CH: (FMVSS 121 Noncompliance)
Vision (EV Only) & All American (All Fuel Types) - Loss of Air Pressure Gauge & Low Air Warning

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain:

- Model year 2021-2022 Blue Bird Vision School Buses
 - manufactured from October 25, 2021 through December 19, 2022
- Model year 2021-2024 Blue Bird All American School Buses
 - manufactured from September 3, 2021 through January 13, 2023
- Model year 2022-2024 Blue Bird All American Non-School Buses
 - manufactured from September 7, 2021 through January 11, 2023

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Certain Blue Bird Vision and All American School and Non-School Buses equipped with pneumatic brakes have been found to inconsistently not have functioning air pressure gauges, and visual/audible low air warnings on startup in ambient $\leq 50^{\circ}\text{F}$ (10°C) temps. In the absence of functioning air gauges and visual/audible warning, a driver would not have warning if brake air pressure was lost. Brake air pressure loss would result in non-functioning brakes, therefore, increasing the chance of a crash.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

To correct this noncompliance, Blue Bird will notify the affected dealers and owners and will provide repair instructions for the Ametek Software Update. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the Dealer or to the vehicle owner. The safety risk is an absence of functioning air gauges and visual/audible warning, a driver would not have warning if brake air pressure was lost. Brake air pressure loss would result in non-functioning brakes, therefore, increasing the chance of a crash. A driver would be able to visually identify non-functioning air gauges which is a pre-trip check requirement on air brake equipped buses. Recall R23CH should be repaired, per R23CH Recall Instructions. **Parts are not required.**

Labor Reimbursement:

Blue Bird will reimburse the labor cost of potential repairs relating to this recall at no cost to you the Dealer or to the vehicle owner. **The Standard Repair Time (SRT) to accomplish this repair is outlined below:**

- **R23CH, Repair**
 - 0.5 hours (30 minutes)



Administering the Recall and Parts:

Parts are not required.

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com. Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator
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