

Stacy L. Balzer Operating Director Service Engineering Operations Ford Customer Service Division Ford Motor Company
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June 13, 2023

**TO:** All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice -

Safety Recall 23S30

Certain 2022-2023 Model Year F-150 Battery Electric Vehicles

Rear Lightbar Replacement

## **AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
F-150 BEV	2022-2023	Rouge Electric Vehicle Center	October 14, 2021 through March 28, 2023

US population of affected vehicles: 16,364. Affected vehicles are identified in OASIS and FSA VIN Lists.

### **REASON FOR THIS SAFETY RECALL**

In all of the affected vehicles, there may be microscopic cracks in the rear lightbar's reversing lamp lens. If a microscopic crack has been initiated, it can propagate further via various methods such as temperature cycling, vehicle vibration, and/or tail gate slam. If a microscopic crack is present, condensation can potentially enter into the reversing lamp lens through these cracks and cause electrical failure to the reverse lamps. Inoperative reverse lamps may reduce the awareness of other motorists or road users of the driver's intention to operate the vehicle in reverse gear, increasing the risk of injury or crash.

## **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers 4<sup>th</sup> quarter, 2023 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

#### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

#### **PLEASE NOTE:**

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

# **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

# **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Stacy L. Balzer