



New Safety Recall Advanced Communication – 64A

FCA US LLC (FCA US) has announced a safety recall on certain 2022-2023 MY Jeep Grand Cherokee and 2021-2023 MY Jeep Grand Cherokee L vehicles equipped with coil spring rear suspension (without sales code SER).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles were built with an incorrectly installed rear coil spring which may detach from the vehicle while driving.

Rear coil springs that detach from the vehicle while driving may result in a hazard to operators and occupants of other vehicles which can cause such vehicles to crash without prior warning and/or may result in injury to vulnerable road users.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, repair the rear coil spring assembly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC