

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 23V-XXX: Program Control Units (MFL)  
**Date:** Thursday, June 1, 2023 1:01:50 PM

Publish Date: June 1, 2023  
From: Technical Service  
Expiration Date: June 15, 2023

DCSnet Message  
**Urgent**



Subject: **BMW Recall 23V-XXX: Program Control Units (MFL)**

BMW AG is conducting a Voluntary Safety Recall (effective June 1, 2023) on some Model Year 2022 - 2024 BMW vehicles that were produced between July 15, 2020, and May 31, 2023.

When maneuvering the vehicle at low speeds and turning the steering wheel, the driver's hand could inadvertently press the Cruise Control button. Depending upon traffic and road conditions, this could reactivate/reengage the system. If that happened, the vehicle could unexpectedly increase in speed.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments: [23V-xyz-I20-CruiseControl-FAQ-\(01Jun2023\)\[1685638685761\].pdf](#)  
 [B661123 Recall Notice\[1685638685761\].pdf](#)  
 [B661123\[1685638685761\].pdf](#) [23V-xyz-I20-CruiseControl-FAQ-\(01Jun2023\)\[1685638685761\].pdf](#)  
[B661123 Recall Notice\[1685638685761\].pdf](#)  
[B661123\[1685638685761\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All



SIB 66 11 23

2023-06-01

RECALL 23V-XXX: PROGRAM CONTROL UNITS (MFL)

## MODEL

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	July 15, 2020 – May 31, 2023

## AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of June 2, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

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Supporting Materials

[picture\\_as\\_pdf 23V-xyz-I20-CruiseControl-FAQ-\(01Jun2023\).pdf](#)

[picture\\_as\\_pdf B661123 Recall Notice.pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Program Control Units (MFL) – B66 11 23

BMW AG is conducting a Voluntary Safety Recall (effective June 1, 2023) on some Model Year 2022 - 2024 BMW vehicles that were produced between July 15, 2020, and May 31, 2023.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall 23V-xyz  
Cruise Control  
Model Year 2022-2024  
BMW iX  
Issue Date: 6/01/2023**

**Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Certain Model Year 2022-2024 BMW iX models in the US are potentially affected.

**Q2. What is the specific issue?**  
When maneuvering the vehicle at low speeds and turning the steering wheel, the driver's hand could inadvertently press the Cruise Control button. Depending upon traffic and road conditions, this could reactivate/reengage the system. If that happened, the vehicle could unexpectedly increase in speed.

*Please note that if this occurred, the driver could immediately deactivate/disengage the system by either 1) pressing the button again, or 2) depressing the brake pedal.*

**Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models have been manufactured with different designs and specifications.

**Q4. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through our quality control procedures.

**Q5. How will I be informed of this Safety Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](http://bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle.

**Q6. How and when will my vehicle be repaired?**  
The vehicle will receive a software update for free and should take about one hour.

**Q7. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available, prior to contacting you to schedule your vehicle to have this Safety Recall performed. For the latest updates to this recall, please visit [bmwusa.com/recall](http://bmwusa.com/recall).