



IMPORTANT SAFETY RECALL

**Safety Recall: NHTSA # 23V-404
July 2023**

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 Jayco Swift, Swift LI, Entegra Ethos and Ethos LI Class B motorhomes.

Reason for this recall

The solar panel may detach from the Pop-Up roof. A detached solar panel could become a road hazard increasing the risk of a crash.

Recall Remedy

Jayco Inc. Dealers will remove the solar panel so that new brackets can be bonded to sanded areas on the roof. The solar panel will be re-attached to the existing brackets.
The remedy will be free of charge and will take approximately 1.5 hours to complete.

What we need you to do

Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division