

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0444, E Mob Heater Relay
Recall Number: SRA-M444
Date: June 9, 2023
Applicable Markets: U.S. Canada Export

Description

Insufficient torque on the power cables to relays may result in a relay failure which could continue to power the cabin heater. Relay failure and overheating could result in a vehicle fire.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

Vehicles will be recalled and the power cables to relays will be properly torqued.

Model and Model Years Affected

- Certain 2019-2023 Mack LRBE model vehicles manufactured September 17, 2018 through December 14, 2022.

Vehicle Quantities

- 52 (47 US, 5 Canada)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal June 9, 2023.
- Owner notification letters will be released on or before August 4, 2023.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.