



IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle

Safety Recall: Jayco Inc. 23V-391 Ford Motor Company 22V-792 (22S68)	June 2023
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Name
 Address
 City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco Inc. motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2023 Entegra Coach Odyssey, Jayco Greyhawk and Redhawk Class C motorhomes built on certain model year 2023 Ford E-450 Econoline chassis vehicles.

Reason for this recall

On your vehicle, it may be possible the rotor/hub assembly bolt was improperly torqued. This may result in a loss of wheel attachment during hard acceleration or hard brake application events, increasing the risk of a crash.

Recall Remedy

Ford Motor Company has authorized your dealer to inspect and repair the rear axle free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What we need you to do

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

VIN

Please call your Ford dealer without delay and request a service date for Recall 22S68. Provide the dealer with your VIN, which is printed in the body of this letter. Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions. Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible. **If you already had this Ford recall performed disregard this notice.**

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in “Case Recall Attachments” in Jayco Partners. If you have questions about this recall please contact Ford Customer Relationship Center at 1-866-906-9811. You may also contact Jayco Inc. Customer Service at 1-800-283-8267.

We certainly regret this inconvenience; however, our Customers’ safety is our most important priority.

Sincerely,
 Compliance Management
 Jayco Motorized Division