

Reference Number: GCUS-3-3107

Change to Lithium-Ion Battery Exchange Process; Transaction Submission Information (Eff. 1-1-24)

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6753

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 29, 2023

Subject: Change to Lithium-Ion Battery Exchange Process; Transaction Submission Information (Effective January 1, 2024)

Models: Bolt EV/HUMMER EV/LYRIQ Referenced in the Below Bulletins

To: All General Motors Dealers

General Motors announced changes to the Lithium-Ion Battery Exchange Process (Effective January 1, 2024) in GlobalConnect message GCUS-9-15477 sent on December 14, 2023.

The following Safety Recall bulletins received an update in the Warranty Information section reflecting changes to the process and submission of warranty transactions:

- N212343881: Safety Recall (2017 - 2019 Chevrolet Bolt EV) High Voltage Battery May Melt or Burn
- N212345941: Safety Recall (2020 - 2022 Chevrolet Bolt EV/EUV) High Voltage Battery May Melt or Burn
- N212345943: Safety Recall (2020 - 2022 Chevrolet Bolt EV/EUV) High Voltage Battery May Melt or Burn (New/Unsold Dealer Inventory Only)
- N222380031: Safety Recall (2022 - 2023 GMC HUMMER EV) Improper Urethane Sealing - High Voltage Battery Pack
- N232404441: Safety Recall (2023 Cadillac LYRIQ/2022 - 2023 GMC HUMMER EV) HV Battery Loss of Propulsion

Questions regarding the administration or processing of warranty transactions should be directed to your field service representative.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS