



SAFETY RECALL

CAMPAIGN BULLETIN

Brake Tube Inspection
Voluntary Safety Recall Campaign

Reference: PC976
Date: August 4, 2023

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISED August 4, 2023
Please discard earlier versions of this bulletin.

- The announcement from May 23, 2023 has been revised to include the following:**
- The parts restriction will be removed and dealers can order parts, via normal ordering process **beginning August 11, 2023**
 - [Parts on order in DBS will be fulfilled.](#)

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2023 LEAF (ZE1)	757	56	May 23, 2023	YES

***** Campaign Summary *****

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is recalling certain specific MY2023 Nissan LEAF vehicles to address a potential brake tube issue.

Due to a supplier tooling issue, the right hand brake tube may have been scratched or deformed during the tube bending process. Over time, the affected vehicles may develop a brake fluid leak that could result in reduced braking performance. This condition could potentially lead to extended stopping distance without prior warning, which could increase risk of a crash.

Dealers will inspect the right hand brake tube and, if necessary, replace the brake tube.

***** What Dealers Should Do*****

1. Verify if vehicles are affected by this Voluntary Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PC976**.
2. Dealers **must not sell, lease, trade, rent, or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.

3. Dealers should use **NTB23-045** to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

****** Release Schedule ******

Parts	The parts restriction will be removed on part number 46240-5SA0A and dealers can order parts, via normal ordering process beginning August 11, 2023 if inspection results indicate that parts replacement is needed.										
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="padding: 5px;">Part Number</th> <th style="padding: 5px;">Description</th> <th style="padding: 5px;">Quantity</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">46240-5SA0A</td> <td style="padding: 5px;">TUBE ASSY-BRAKE,FRONT RH</td> <td style="padding: 5px; text-align: center;">1 (As Needed)</td> </tr> <tr> <td style="padding: 5px;">999MPA4100P</td> <td style="padding: 5px;">BRAKE FLUID</td> <td style="padding: 5px;">Dealer Tire</td> </tr> </tbody> </table>			Part Number	Description	Quantity	46240-5SA0A	TUBE ASSY-BRAKE,FRONT RH	1 (As Needed)	999MPA4100P	BRAKE FLUID
Part Number	Description	Quantity									
46240-5SA0A	TUBE ASSY-BRAKE,FRONT RH	1 (As Needed)									
999MPA4100P	BRAKE FLUID	Dealer Tire									
Repair	<ul style="list-style-type: none"> • NTB23-045 										
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in July 2023 , via U.S. Mail.										

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.
Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a Safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the Voluntary Safety Recall?

A. Due to a supplier tooling issue, the right hand brake tube may have been scratched or deformed during the tube bending process.

Q. What is the possible effect of this condition?

A. Over time, the affected vehicles may develop a brake fluid leak that could result in reduced braking performance. This condition could potentially lead to extended stopping distance without prior warning, which could increase risk of a crash.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the right hand brake tube and, if necessary, replace the brake tube.

Q. How long will the corrective action take?

A. This free service could take up to one (1.0) hour to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **July 2023**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If you notice a leak under the vehicle or if the brake warning lamp is illuminated, Nissan recommends parking the vehicle and contacting an authorized Nissan dealer as soon as possible. Otherwise, if your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles inspected as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. Yes, the parts restriction will be removed on **part number 46240-5SA0A** and dealers can order parts, via normal ordering process beginning **August 11, 2023** if inspection results indicate that parts replacement is needed.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the service.

For Consumer Affairs: Please inform us of the dealer where you would like to have the service completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain MY2023 Nissan LEAF vehicles manufactured from December 7, 2022 to January 11, 2023.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
May 23, 2023	Original Document	New campaign announcement
August 4, 2023	REVISION 1	Parts restriction lift