



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 816-9825

**IMPORTANT RECALL INFORMATION #230516REV
June 2023**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #230516REV - Inspection/Replacement of
Tow Hitch Receiver**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists on **certain** Fleetwood and Holiday Rambler, brand Class A gasoline motorhomes:

Fleetwood Products

Model Year(s) 2020 - 2024 Bounder
Model Year(s) 2020 - 2023 Southwind

Manufactured date range

October 24, 2019 – May 5, 2023
November 21, 2019 – April 7, 2023

Holiday Rambler Products

Model Year(s) 2020 - 2024 Vacationer

Manufactured date range

November 21, 2019 – April 7, 2023

Models: C, K, GL, P

We are notifying the owners of the affected vehicles in order to correct the problem. Copies of the U.S. and Canadian owner notification letters and Service Bulletin are attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, the tow hitch receiver on certain REV Recreation Group gas motor homes may become damaged when under stress by consumer added aftermarket appliances such as a drop hitch or by overloading of the RV. These use related factors may increase leverage stresses on the hitch and/or cause the hitch to hit the pavement. A damaged tow hitch may cause the receiver portion of the hitch to separate from the hitch cross tube resulting in separation of the tow vehicle from the coach which could present a road hazard resulting in property damage and/or injury.

WHAT SHOULD YOU DO?

Stock units must not be sold until the recall has been completed. Owners of the above-mentioned motorhomes have been told not to tow until the recall is completed and to contact an authorized REV Recreation Group dealer to have the described defect remedied.

In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #230516REV** prior to beginning repairs. Contact REV RV Technical Support at (800) 816-9825 for authorization, and REV RV Parts at (800) 509-3417 to order replacement parts.

Once repairs have been completed according to **Recall Service Bulletin #230516REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #230516REV US Customer Letters
Recall #230516REV Canadian Customer Letters
Recall #230516REV Service Bulletin