



Mitsubishi Motors North America, Inc.
PARTS BULLETIN

SUBJECT: ALLIANCE IN-VEHICLE INFOTAINMENT (A-IVI) OPERATION FAILURE – SAFETY RECALL CAMPAIGN	No: PB-SR-23-001
	Date: June 2023
	Model: 2022 and 2023 Outlander 2023 Outlander Plug-in Hybrid

PURPOSE:

This Campaign Bulletin provides instructions to reprogram the In-Vehicle Infotainment (IVI) system with modified software.

BACKGROUND:

When the backup camera image is displayed immediately after A-IVI (Alliance In-Vehicle Infotainment) system startup, a black screen may be displayed temporarily on A-IVI. The potential loss of rear view imagery while the vehicle is in reverse and backing up could increase risk of a crash or an injury to a person behind the vehicle.

AFFECTED VEHICLES:

Certain 2022 and 2023 Outlander vehicles built between 2/8/2021 - 2/10/2023
Certain 2023 Outlander Plug-in Hybrid vehicles built between 9/27/2022 - 2/10/2023

PART INFORMATION:

Two USB drives containing the updated software will be sent to each dealer (Attention: Service Manager) via FedEx. Each USB drive will be labeled “SW Update 5185”, as shown below:



PLEASE ONLY USE THE USB DRIVE LABELED SW UPDATE 5185 WHEN PERFORMING THIS RECALL

Genuine Mitsubishi part information (should replacements be needed):

DESCRIPTION	PART NUMBER	QUP QTY
USB DRIVE FOR SR23001	DGIVIFLASH2	2

ADDITIONAL INFORMATION:

Contact your District Parts and Service Manager for questions or comments.