

USB Drive Removal from Dealerships

Safety Recall SR-23-001 "Alliance In-Vehicle Infotainment (A-IVI) Operation Failure" will be released 6/5/2023.

This recall is very similar to Safety Recall SR-22-003 "Improper Operation of Audio Unit" released in July 2022.

The remedy for both recalls is to reprogram the A-IVI display with software stored on a USB drive.

The USB drive for SR-23-001 (labeled SW Update 5185) also contains the countermeasure software for SR-22-003.

To ensure the correct USB drive is used when completing SR-23-001, please remove all USB drives distributed for SR-22-003 (labeled SW Update 5154) from your dealerships.

