



**To:** All Fox Factory-affiliated GM, Jeep, and Ford Dealers  
**Subject:** **Notification of Safety Recall 23V-343**  
 Certain GM, Jeep, and Ford

**REASON FOR THIS SAFETY RECALL:**

On May 12, 2023, Fox Factory filed a Defect Information Report with the National Highway Traffic Safety Administration (NHTSA) informing the agency the subject vehicles below (equipped with Warn VR EVO winches) exhibited winch operation failures if the remotes were exposed to or submerged in water. Water exposure of the handheld remote control could result in corrosion and subsequent circuit board malfunction, potentially activating the winch unintentionally regardless of button release and resulting in increased risk of an accident.

AFFECTED VEHICLES upfitted with Warn Winch: VR EVO 8, VR EVO 8-S, VR EVO 10-S, VR EVO 12, VR EVO 12-S

Make and Model	Number of vehicles	Approximate Upfit Period
GM, Jeep, and Ford	1578	Sept. 8, 2020 – Jan. 4, 2023

**REMEDY:**

Owners and Dealers who have the affected Warn Winches should contact or visit the Warn website below to view details regarding the recall statements No. 22E101 to have their winch remote controls remedied. Warn Industries will replace your existing VR EVO remote with a “corded only” remote if any internal corrosion is observed when removing the battery pack.

Warn Customer Service  
 (800) 543-9276  
[cs@warn.com](mailto:cs@warn.com)  
[warn.com/vr-evo-remote-info](http://warn.com/vr-evo-remote-info)

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Warn Industries  
 12900 SE Capps Road  
 Clackamas, Oregon 97015



OWNER LETTER MAILING DATE:

Fox Factory will notify owners by August 31, 2023.

NEW VEHICLES IN DEALER INVENTORY:

There may be covered vehicles in dealer inventory. **It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification under a sale or lease until the defect is remedied.** Violation of this requirement by a dealer could result in a civil penalty against the dealer of up to \$22,723 per vehicle. Accordingly, you must remedy covered vehicles in your new vehicle inventory before delivery.

In addition, we request that you remedy before delivery into commerce under a sale or lease any covered pre-owned vehicles in your inventory.

QUESTIONS & ASSISTANCE:

For questions and assistance, please contact Karl Christensen, Warn Industries Risk & Compliance Manager, at [christensenk@warn.com](mailto:christensenk@warn.com) or 503-722-3057.

Thank you for your attention to this important matter.

Rush McBee, Compliance Manager  
Fox Factory, Inc.  
2055 Sugarloaf Cir, Suite 300, Duluth Georgia 30097