

SIM 61 05 23

2023-05-15 RECALL 23V-337: FOOTWELL MODULE

#### What's New:

- Recall Number updated
- R55 Model Name corrected

## **MODEL**

E-Series	Model Description	Production Date
R55	MINI Cooper Clubman	July 25, 2007 – June 27, 2014
R56	MINI Cooper Hardtop	November 16, 2006 – November 21, 2013

## **AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR. AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of May 12,2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## **SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective May 11, 2023) on certain Model Year 2007 -2014 MINI vehicles that were produced between November 16, 2006, and June 27, 2014.

Due to several contributing factors (environmental, certain US States' wintertime road treatment, vehicle design configuration and age), over time, the Footwell module (FRM) could become susceptible to corrosion.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. **Supporting Materials** 

picture as pdf M610523 Recall Notice.pdf picture as pdf M610523 23V-xyz-FAQ-(11May2023).pdf Attachment to M61 05 23 May 2023

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Footwell Module – M61 05 23

BMW AG is conducting a Voluntary Safety Recall (effective May 11, 2023) on certain Model Year 2007 - 2014 MINI vehicles that were produced between November 16, 2006, and June 27, 2014.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

## Safety Recall 23V-xyz R55 R56 Footwell Module Model Year 2007-2014 MINI Clubman, Hardtop 2 door Issue Date: 5/11/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Certain Model Year 2007-2014 MINI Clubman and Hardtop 2 door models in the US are potentially affected.

## Q2. What is the specific issue?

Due to several contributing factors (environmental, certain US States' wintertime road treatment, vehicle design configuration and age), over time, the Footwell module (FRM) could become susceptible to corrosion.

## Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have different design configurations and/or have different environmental exposures.

## Q4. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

## Q5. Can I continue to drive my vehicle? Yes.

## Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will receive a <u>letter in July</u> via first class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting they schedule an appointment with an authorized MINI dealer as soon as possible to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit <u>miniusa.com/recall</u>.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

#### Q7. How and when will my vehicle be repaired?

The footwell module (FRM) will be inspected, and if necessary, repaired.

## Q8. Do I have to wait for MINI to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall campaign to ensure that the necessary parts are at the MINI dealers. For the latest updates to this Safety Recall, please visit miniusa.com/recall.

# Q9. I see a reference to the "TREAD Act Customer Reimbursement Plan" in my customer letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred. Please visit <u>miniusa.com/recall</u> and click on "Reimbursement for Prior Customer Pay Repairs Related to a Safety Recall (TREAD Act)".