

**Reference Number: GCUS-3-3171**

**UPDATE: N232404980 - Safety Recall - Driver Front Airbag Inflator May Rupture -  
Additional Release o**

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6821

URGENT - DISTRIBUTE IMMEDIATELY

Date: March 13, 2024

Subject: UPDATE: N232404980 - Safety Recall

Driver Front Airbag Inflator May Rupture

Additional Release of VINs in Open Status

Models: 2014 – 2017 Buick Enclave

2014 – 2017 Chevrolet Traverse

2014 – 2017 GMC Acadia

To: All General Motors Dealers

Additional vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

IMPORTANT: This recall bulletin will be executed in phased launches based on part availability. GM has limited parts available. Certain VINs will be marked "Open" in this initial phase. Remaining VINs will be marked Incomplete Remedy Not Available. Please verify the VIN is in "Open" status by checking IVH prior to ordering any parts. IVH is the best source for individual VIN inquiries.

As the parts supply increases, dealers will receive GlobalConnect notifications announcing further VINs released to "Open" status. It is critical to verify the VIN in IVH to confirm VIN status prior to ordering parts or performing repairs.

Remaining VINs have an IVH status of "Incomplete - Remedy Not Available". This means the required repair/parts are not yet available and dealers should not order parts or attempt to perform any repairs on these VINs.

Important: Due to flight restriction for hazardous goods shipments, dealer orders may arrive via FedEx or your normal PDC delivery. Therefore, dealers should order ONLY as DRO = Daily Replenishment Oder or CSO = Customer Special Order. Please do not place orders as SPAC it will delay shipment of the order. Please note, parts will not be shipped overnight. Plan accordingly for transit time to reach your facility.

#### Customer Letter Mailing

The customer letter mailing will begin in the near future.

#### Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen has been updated. Please verify a VIN's status in IVH prior to ordering any parts. IVH is the best source for individual VIN inquiries. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS