

DATE: 06/20/2023

TO: My Communication

SUBJECT: Stop Delivery Order: Safety Recall F972

SAFETY RECALL NOTICE On **May 8, 2023** Daimler Truck North America (“DTNA”) filed a Defect Information Report (“DIR”) with the National Highway Traffic Safety Administration (“NHTSA”) and/or a Defect Information Notice (“DIN”) with Transport Canada (“TC”) informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. **Some of the vehicles subject to this "Stop Delivery Order" may be in your new vehicle inventory.** Until further instructions are available, **new vehicles subject to this "Stop Delivery Order" must be held and not be delivered to customers.**

DTNA strongly recommends that dealers and distributors remedy recalls before selling used vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

Affected Vehicles in FL972:

Daimler Truck North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that a defect, which relates to motor vehicle safety, exists in certain 2024 Thomas Built Saf-T-Liner C2 school buses:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
Thomas Built Bus	C2 School Bus	2024	2024	Oct 1, 2022	Feb 10, 2023

Problem: On the affected vehicles, the rear exterior joint formed by side-sheet overlapping the D-panel at the last rafter was found to not meet the joint strength requirement of FMVSS 221 School bus body joint strength. This may increase the risk of injury in a crash.

Solution: A Daimler Truck North America authorized service facility will add additional mechanical fasteners to the joints on affected vehicles.

Owner Notification Mailing Schedule: Owner letters will be mailed prior to the Campaign’s activation, currently scheduled at **07/05/2023**

Colleagues,

Please see attached Stop Delivery Order on pending safety recall:

Number: FL972

Title: Thomas Built Bus C2 Exterior Side Sheet Joint

We are providing this instructional communication to address new vehicles that are currently in dealer inventory (e.g. new trucks in dealer inventory that have not been put into service). These new vehicles are to be held until the subject recall has been completed.

In the event that a dealer has a new vehicle, included in the safety recall in their inventory to be sold, the defect condition must be corrected before releasing it to a customer. It is a violation of Federal law for a dealer to deliver a new motor vehicle with an open recall.

If you have any questions regarding this information, please the DTNA Campaign Group at 503-745-7366, or email: DTNA-WAR-Campaigns@daimlertruck.com .

Thank you,

DTNA Campaign Management