# **AIRSTREAM®**

419 W. Pike St., Jackson Center, OH 45334

## IMPORTANT SAFETY RECALL

Airstream Atlas Touring Coach NHTSA 23V-327/Transport Canada 2023-356

**Date:** 6/27/2023

TO: Airstream Dealer

### **PROBLEM:**

It has come to our attention that in certain model year 2023 Atlas E1 touring coaches, there is a 12awg main trunkline wire that is protected by a 20amp fuse, with 16awg wires branching off of it. The 16awg branch wires are not individually fused, and because of this are under protected in the event of a short circuit. If a short circuit were to occur, the 16awg wires would heat up before the 20amp fuse would trip. This could result in a fire, increasing the risk of personal injury and/or property damage.

#### RANGE OF VEHICLES INVOLVED:

2023 Atlas E1 touring coaches built between: January 24, 2023 - April 28, 2023

Serial Number Range: 310599-311081

**Note:** Because our VINs do not run in a contiguous series, there will be units in the VIN ranges which will not be affected by this recall. A detailed list of the affected (41) units is available on AIRHUB.

#### **WARRANTY REIMBURSEMENT:**

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 1 hr.

#### **SERVICE ACTION:**

The remedy is to remove the Timberline system, solar controller, battery minder and power step from the existing harness trunkline and replace the 20A fuse with a 5amp fuse. A new circuit will be added for the Timberline system, solar controller, battery minder and power step. A new 12awg wire will be added and protected by a 20amp fuse. Notice: Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure

Rick March

Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V-327 Transport Canada 2023-356