



**IMPORTANT SAFETY RECALL**  
**This Notice Applies to Your Recreational Vehicle**

<b>Safety Recall:</b> <b>May 2023</b> <b>Jayco Inc. 23V-318</b> <b>Ford Motor Company 23V-164 (23S11)</b>
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Name  
Address  
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco Inc. motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2023-2024 Entegra Coach Emblem, Vision, Vision XL, Jayco Alante, Precept, Precept Prestige Class A motorhomes built on certain model year 2022 Ford F-53 chassis vehicles.

***Reason  
for this  
recall***

On your vehicle, the rear axle caliper bolts may be loose. Initially, this may result in a noise/bang/clunk from the rear axle if any of the caliper bolts start working loose. The caliper bolts may loosen over time. If one or more bolts disengage, the caliper may damage the wheel resulting in a loss of tire pressure or the caliper may damage the brake lines causing brake fluid loss in one circuit, which may result in reduced brake system performance. Either condition increases the risk of a crash.

***Recall  
Remedy***

Ford Motor Company has authorized your dealer to check the rear brake caliper bolt torques and if below specification, they will retorque the bolt(s). If a bolt is damaged or missing, it will be replaced, free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. In addition, your vehicle will require an inspection to determine if parts need to be ordered.

***What we  
need you  
to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

**VIN**

Please call your Ford dealer without delay and request a service date for Recall 23S11. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter. Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access [ford.com/support](http://ford.com/support) for dealer addresses, maps, and driving instructions. Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible. If you already had this Ford recall performed disregard this notice.

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Information regarding this recall is available in "Case Recall Attachments" in Jayco Partners. If you have questions about this recall please contact Ford Customer Relationship Center at 1-866-906-9811. You may also contact Jayco Inc. Customer Service at 800-283-8267.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Motorized Division