

You are receiving this email because Capacity delivered a truck to you that has the POSSIBILITY of recall component.

We were contacted by Seats Inc. on 03/02/2023 concerning an e-clip that may not have been properly installed that dated back to last August (2022). Please find attached product service bulletin, detailing the repair procedure for this recall.

Should you find any flip cushions with missing retaining rings, or not fully seated on the bar, please refer to the product service bulletin for proper repairs. Upon verification, Capacity will ship replacement retaining rings if needed. Once the repairs have been completed, contact warranty and a claim number will be issued for this repair.

Pursuant to NHTSA regulations and as this is a potential safety issue; please use all means available to you in identifying where these trucks are operating and notifying the owners/operators of this situation to determine if the truck they have is missing a retaining ring or if it is present and does not freely rotate on shaft.

Capacity recall# is 22V-315.

Don't hesitate to contact me, should you have any questions.

Thank you,

CaSandra "Sandy" Brown
Warranty Supervisor



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CapacityTrucks.com | LayMor.com

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****All Capacity warranty claims must be filed within the warranty period of twenty-four (24) months or 6,000 hours and within thirty (30) days of the repair. The claim will not be honored if it does not meet this criteria.****

