



Campaign Tip

Safety Recall 57J5

This notice is for:	✓ Dealer Principal ✓ Sales Manager	✓ Service Manager ✓ Parts Manager	✓ Warranty Administrator ✓ Technicians
Date	August 11, 2023		
Issue	During the door handle inspection step, the technician finds that membrane and pressure equalization port are not present.		
Resolution	<ul style="list-style-type: none">Reassemble the affected handle(s) and continue with inspecting any remaining handles per the circular instructions.Once all of the handle inspections/repairs have been completed and the vehicle has been reassembled, perform the SVM per the circular instructions.As a reminder, Safety Recall 97ZZ must be completed before performing the SVM listed in the 57J5 circular. Per the critical repair step listed in section A of the 57J5 circular, "If multiple software update Campaign/Actions are open, they must be performed in order of the Start date. The oldest should be performed first".		
Additional Information	<div style="border: 2px solid red; padding: 2px;">IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</div> <p>New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p>Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>		

<END OF MESSAGE>