



VOLKSWAGEN DEALER COMMUNICATION

Campaign Circular Revision – Safety Recall 57J5 / Door Handles

This notice is for: All Dealer Personnel

Date: March 22, 2024

Revision Information: Updates have been made to the following sections:

- Claiming instructions
- Work instructions

Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that is visible in Service References in Elsa2Go today and ELSA tomorrow.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.