



PARTS ORDERING UPDATE: RECALL 44A / 61A TRANSMISSION(S) - PN CSPM44A4AA.

APRIL 2024

Effective immediately, please note that the campaign transmission for **44A / 61A** (2019 – 2021 Ram Promaster Park Engagement) Part# **CSPM44A4AA** will no longer require, or be eligible for VOR upgrade. **All Special Handling orders will be treated similar to a VOR and orders will be fulfilled in a FIFO method.**

As per the recall instructions, any affected vehicle requiring a transmission must have a request made through the Powertrain Service Center (PTSC) Pre-Authorization Program. The Powertrain Service Center will then submit the Special Handling Order on behalf of the dealership and all orders will be fulfilled as if a VOR. The VIN# of the affected vehicle will be added to the S/H order. No upgrade will be necessary by the dealer. This helps ensure all affected vehicles will receive equal priority and filled FIFO based on submission.

All VOR orders currently in queue will be fulfilled FIFO, but no new VORs will be added.

Please also refer to SB 21-033-23 and Warranty bulletin D-23-24 (Rev. A) for information on the transmission advance pull process. This process compensates the technician for the labor to pull the transmission prior to one being received and supports getting more core into the remanufacturing process earlier.

Mopar appreciates your continued support to complete all applicable recalls on these customers' vehicles!

