

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 23V-xxx: Cell Monitoring Circuit  
**Date:** Thursday, April 20, 2023 5:18:24 PM

Publish Date: April 20, 2023  
From: Technical Service  
Expiration Date: May 4, 2023

DCSnet Message  
**Urgent**



Subject: **BMW Recall 23V-xxx: Cell Monitoring Circuit**

BMW AG is conducting a Voluntary Safety Recall (effective April 20, 2023) on a small number of Model Year 2022-2024 BMW i4 and iX vehicles that were produced between June 13, 2022, and March 28, 2023.

An electrical plug connection may not have been assembled to specifications and, while driving, could result in stalling.

The Recall Notice and Q&A have been attached for further information.

The bulletins will be updated when additional information becomes available.

B61 10 23: G26 (i4)  
B61 11 23: I20 (iX)

Sincerely,  
Technical Service

Attachments:

-  [B611023\[1682025312288\].pdf](#)
  -  [B611023 Recall Notice\[1682025312288\].pdf](#)
  -  [B611123\[1682025312288\].pdf](#)
  -  [B611123 Recall Notice\[1682025312288\].pdf](#)
  -  [B611023 B611123 23V-xyz-FAQ-\(20Apr2023\)\[1682025312288\].pdf](#)
- [B611023\[1682025312288\].pdf](#)  
[B611023 Recall Notice\[1682025312288\].pdf](#)  
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[B611123 Recall Notice\[1682025312288\].pdf](#)  
[B611023 B611123 23V-xyz-FAQ-\(20Apr2023\)\[1682025312288\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW SAV (Light Trucks) CC-All



SIB 61 10 23

2023-04-20

RECALL 23V-XXX: CELL MONITORING CIRCUIT

## MODEL

E-Series	Model Description	Production Date
G26	i4 Gran Coupe	August 5, 2022 – March 28, 2023

## AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of April 21, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective April 20, 2023) on a small number of Model Year 2023 BMW i4 vehicles that were produced between August 5, 2022, and March 28, 2023.

An electrical plug connection may not have been assembled to specifications and, while driving, could result in stalling.

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The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture\\_as\\_pdf B611023 23V-xyz-FAQ-\(20Apr2023\).pdf](#)

[picture\\_as\\_pdf B611023 Recall Notice.pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Cell Monitoring Circuit – B61 10 23

BMW AG is conducting a Voluntary Safety Recall (effective April 20, 2023) on a small number of Model Year 2023 BMW i4 vehicles that were produced between August 5, 2022, and March 28, 2023.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall 23V-xyz  
Plug Connection  
Model Year 2022-2024  
BMW iX, i4  
Issue Date: 4/20/2023**

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Certain Model Year 2022-2024 BMW iX and i4 models in the US are potentially affected.
- Q2. What is the specific issue?**  
An electrical plug connection for the High Voltage Battery may not have been assembled to specifications and, while driving, could result in stalling.
- Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models have been manufactured to specifications.
- Q4. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through our quality control procedures.
- Q5. Can I continue to drive my vehicle?**  
Yes.
- Q6. Can I charge my vehicle?**  
Yes.
- Q7. How will I be informed of this Safety Recall?**  
Owners of potentially affected vehicles are being contacted by phone and will also be notified via First Class mail requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle.
- Q8. How and when will my vehicle be repaired?**  
The plug connection will be replaced for free and should take about one hour.
- Q9. Do I have to wait for BMW to contact me to have the remedy performed?**  
No. Please contact an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](https://www.bmwusa.com/recall).



SIB 61 11 23

2023-04-20

RECALL 23V-XXX: CELL MONITORING CIRCUIT

## MODEL

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	June 13, 2022 – March 23, 2023

## AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. On April 21<sup>st</sup> you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective April 20, 2023) on a small number of Model Year 2022 - 2024 BMW iX vehicles that were produced between June 13, 2022, and March 23, 2023.

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Supporting Materials

[picture\\_as\\_pdf B611123 Recall Notice.pdf](#)

[picture\\_as\\_pdf B611123 23V-xyz-FAQ-\(20Apr2023\).pdf](#)



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**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

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- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle.
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No. Please contact an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](https://www.bmwusa.com/recall).