

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: RECALL 23V-XXX: EXHAUST SYSTEM
Date: Friday, April 21, 2023 3:37:00 PM

Publish Date: April 21, 2023
From: Technical Service
Expiration Date: May 5, 2023

DCSnet Message
Urgent



Subject: **RECALL 23V-XXX: EXHAUST SYSTEM**

BMW AG has issued a Delivery Stop (effective April 6, 2023) on certain Model Year 2023 BMW X7 SAV and XM SAC vehicles that were produced between March 4, 2023, and March 11, 2023.







As of April 20, 2023, this Delivery Stop has been upgraded to a Safety Recall.

A connection between the exhaust system and the catalytic converter may not have been performed according to specifications.

The Recall Notice and Q&A have been attached for further information.

The Bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B210123 Recall Notice\[1682105548104\].pdf](#) 
 [B210123_23V-xyz-FAQ-\(21Apr2023\)\[1682105548104\].pdf](#) 
 [B210123_REV02\[1682105548104\].pdf](#)  [B210123 Recall Notice\[1682105548104\].pdf](#)
[B210123_23V-xyz-FAQ-\(21Apr2023\)\[1682105548104\].pdf](#)
[B210123_REV02\[1682105548104\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks), CC-All



SIB 21 01 23

RECALL 23V-XXX: EXHAUST SYSTEM

2023-04-21

What's New:

- Title changed
- This Delivery Stop upgraded to a Safety Recall.
- Situation section updated
- Defect Code (Claim section) updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
G07	X7 Sports Activity Vehicle	March 4, 2023 – March 11, 2023
G09	XM Sports Activity Coupe	March 10, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

SITUATION

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Supporting Materials

[picture_as_pdf B210123_23V-xyz-FAQ-\(21Apr2023\).pdf](#)

[picture_as_pdf B210123 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Exhaust System – B21 01 23

As of April 20, 2023, this Delivery Stop has been upgraded to a Safety Recall.

A connection between the exhaust system and the catalytic converter may not have been performed according to specifications.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall 23V-xyz
Exhaust System
Model Year 2023
BMW X7, XM
Issue Date: 4/21/2023**

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?
Certain Model Year 2023 BMW X7 and XM models in the US are potentially affected.

Q2. What is the specific issue?
A connection between the exhaust system and the catalytic converter may not have been performed according to specifications.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have been manufactured to specifications.

Q4. How did BMW Group become aware of the issue?
BMW Group became aware of the issue through our quality control procedures.

Q5. How will I be informed of this Safety Recall?
Owners of potentially affected will be notified via First Class mail requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle.

Q6. How and when will my vehicle be repaired?
The exhaust system connection will be inspected and, if necessary, reconnected according to specifications for free and should take about one hour.

Q7. Do I have to wait for BMW to contact me to have the remedy performed?
No. Please contact an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.