



IMPORTANT SAFETY RECALL

RC000294

This notice applies to vehicle: «VIN»

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2021-2024 Scope, 2021-2023 Sequence, 2023-2024 Dazzle, 2023-2024 Twist, 2021-2024 Rize and 2021-2024 Tellaro motorhomes, were built with recalled Cummins Onan QG 2800i generators. The fuel hose between the inline fuel filter and the injection pump module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gas leak can result in a fire which may lead to property loss, personal injury, and death.

The required action is Cummins will inspect and, if the unit has a defect, replace the subject fuel hose and associated clamps. The remedy should take approximately up to 1.7/hrs. to perform. Use the Cummins dealer locator tool to find the nearest service center. <https://www.cummins.com/sales-and-service>

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Bryce Frankenberger
Consumer Affairs

Re: NHTSA Recall No. 23v-285
Transport Canada No. 2023-261