

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6532
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 13, 2023

Subject: Stop Delivery Order for Safety Recall N222375270
Brake Pressure Switch Connector Fire

Models: 2019-2023 Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD
Equipped with 6.6L Duramax Diesel Engine (RPO L5D)

To: All General Motors Medium Duty Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2019-2023 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a safety recall that involves these vehicles. The GM recall number is N222375270.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

These vehicles may have a brake pressure sensor assembly that allows brake fluid to leak beyond the diaphragm seal into the pressure switch. The brake fluid may seep into the sensor's electrical components and short the brake pressure switch and the associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An underhood fire may occur when the vehicle is off and possibly unattended.

Until the recall remedy is performed, owners are advised to park their vehicles outdoors. This condition may declare with a "service brake system" malfunction indicator lamp.

Parts are not currently available, but when parts are available, dealers will replace the master cylinder pressure sensor. Dealers will also inspect the associated wire harness and replace if necessary.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "04/13/2023" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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