

**DATE:** 08/03/2023

**TO:** My Communication

**SUBJECT:** Stop Delivery Order: Safety Recall D23R6 (FL970)

**SAFETY RECALL NOTICE** On April 03, 2023, Daimler Truck North America (“DTNA”) filed a Defect Information Report (“DIR”) with the National Highway Traffic Safety Administration (“NHTSA”) and a Defect Information Notice (“DIN”) with Transport Canada (“TC”) informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. Some of the vehicles subject to this "Stop Delivery Order" may be in your new vehicle inventory. Until further instructions are available, new vehicles subject to this “Stop Delivery Order” must be held and not be delivered to customers.

DTNA strongly recommends that dealers and distributors remedy recalls before selling used vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

**Affected Vehicles in D23R6 (FL970):**

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
FCCC	RV CHASSIS	2022	2023	January 21, 2022	August 22, 2022
FCCC	SHUTTLE CHASSIS	2022	2022	February 4, 2022	February 4, 2022
FCCC	VAN CHASSIS	2022	2023	April 13, 2022	August 17, 2022
FCCC	VAN CHASSIS - GAS	2022	2023	January 13, 2022	October 14, 2022
Freightliner	Business Class M2	2023	2023	January 26, 2022	September 27, 2022
Freightliner	Cascadia	2023	2023	January 31, 2022	August 23, 2022
TBB	SAF-T-LINER C2 JOLEY	2023	2023	May 9, 2022	May 9, 2022
TBB	SAF-T-LINER EFX	2023	2023	March 2, 2022	July 28, 2022
TBB	SAF-T-LINER HDX	2023	2023	March 27, 2022	October 28, 2022
TBB	SCHOOLBUS CHASSIS	2023	2024	January 19, 2022	October 20, 2022
TBB	TBB CHASSIS	2023	2023	April 12, 2022	April 12, 2022
Western Star	47X	2023	2023	February 10, 2022	September 14, 2022
Western Star	49X	2023	2023	February 1, 2022	September 9, 2022
Western Star	4700	2023	2023	January 26, 2022	April 28, 2022
Western Star	4900	2023	2023	January 24, 2022	May 16, 2022

**Problem:**

On the affected vehicles, the steer axle tie rod castle nut cotter-pin may be missing. This may cause the castle nut to back off, which might allow taper-end to displace from the steering arm. This could lead to a loss of steering response and a lack of direction control, potentially increasing the risk of a crash. Driver may experience some additional free-play in the steering and/or feel an improper steering alignment.

**Solution:**

DTNA is preparing remedy and is currently under development. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealer.

**Owner Notification Mailing Schedule:**

Interim Owner letters were mailed to affected Customers on: **06/02/2023**.

Final Owner letters will be mailed to affected Customers on: **08/14/2023**