

May 26, 2023

[NAME]
[ADDRESS]
[ADDRESS]

To: All Super Products-affiliated Dealers

Subject: **Notification of Safety Recall and Recall Remedy Instructions for 23V-256**
Certain Super Products Camel and Mud Dog vehicles manufactured in 2014 – 2019
Tank Tie Rods

REASON FOR THIS SAFETY RECALL:

On April 7, 2023, Alamo Group Inc., filed a Defect Information Report with the National Highway Traffic Safety Administration (NHTSA) informing the agency that in Camel and Mud Dog vehicles manufactured by Super Products, there may not be sufficient tank tie rod protrusion or weld size where the tank tie rod connects to the water tank strap. If the tank tie rod does not have sufficient protrusion and sufficient weld size, the water tank strap may become disengaged and fall from the side of the water tank, increasing the risk of a motor vehicle accident or injury to individuals.

AFFECTED VEHICLES:

Make and Model	Number of vehicles	Production Period
Super Products Camel and Mud Dog	542	April 8, 2014 – August 1, 2019

REMEDY:

Remedy parts are available now. Dealers will inspect the rod protrusion and weld size with a proprietary tool that may be ordered from Super Products. The attached service procedure provides instructions for ordering the proprietary tool. If tank tie rod protrusion or weld size is insufficient, dealers will replace the tank tie rod and water tank strap in accordance with attached service procedure. This remedy will allow for proper rod protrusion and weld size. This inspection and service must be performed on all affected vehicles **at no charge** to the vehicle owner. Attached please find the proprietary tool and service procedure for completing this repair. For Camel vehicles the repair takes about 1 hour to complete, for Mud Dog vehicles the repair takes about 1.5 hours to complete.

REIMBURSEMENT:

Alamo Group will reimburse dealers for performing this remedy.

OWNER LETTER MAILING DATE:

Alamo Group will notify owners of this safety recall by letter mailed on or before June 6, 2023.

CUSTOMER CONTACTS:

Dealers should repair any Camel and Mud Dog vehicles covered by this safety recall that arrives at their dealerships, whether or not the owner has received a safety recall letter. Super Products Technical Support (at 1-800-837-9711), is available to support you in executing a customer-friendly process for remedying these vehicles.

VEHICLES IN DEALER INVENTORY:

Dealers may have covered Camel or Mud Dog vehicles in their inventory. **It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect is remedied.** Violation of this requirement by a dealer could result in a civil penalty against the dealer. Accordingly, you must remedy any covered Camel or Mud Dog vehicles in your new or pre-owned vehicle inventory before delivery.

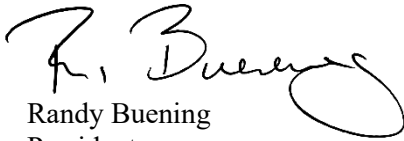
In addition, we request that you remedy before delivery into commerce under a sale or lease any covered pre-owned Camel or Mud Dog vehicles in your inventory.

QUESTIONS & ASSISTANCE:

For questions and assistance, including help in identifying whether any vehicles in your inventory are covered by this safety recall, please contact Super Products Technical Support (at 1-800-837-9711).

Thank you for your attention to this important matter.

Sincerely,



Randy Buening
President
Super Products LLC

Attachment: Service Procedure