



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-03

Date: April 11, 2023

Valid to: N/A

Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX2303, EV Vehicle with Adaptive Cruise Control

Description of Defect:

During an adaptive cruise control braking event under light load conditions, regenerative braking could be aggressive with the potential of locking brakes and alternating anti-skid braking events, skidding the rear axle. Overly aggressive brake event which could result in loss of control which could result in a vehicle crash.

There have been no accidents, injuries, field complaints or warranty claims related to this issue.

The remedy program has not been finalized at this time.

Models/ Model Years Affected:

Certain 2020 to 2023 Volvo VNR Electric model vehicles manufactured from April 16, 2019 through October 19, 2022.

Vehicle Quantities:

Volvo 240 (236 US, 4 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal April 11, 2023.
- Owner notification letters will be released on or before June 2, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.